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August 12, 2005

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are copies of new tariff pages filed as part of the Verizon Florida Inc. General Services Tariff.

Section A13 Miscellaneous Service Arrangements

24th Revised Page 11.1

4th Revised Page 11.1.1

10th Revised page 11.2

The purpose of this filing is to introduce two new residential calling services packages that include local service and intraLATA toll.

If you require additional information, please contact Carlton Ball at (813) 483-2529.

Sincerely,
David M. Christian
Assistant Vice President
Regulatory Affairs Florida

DMC:sv
Attachments

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.3 Rates (Continued)

		(M)
c. Bundled Local Service (Continued)		(N)
	<u>Monthly Rate</u>	
(6) Regional Value ^{1,2}	\$ 22.00	
Residential Local Service (including Extended Calling Service) ³ Unlimited IntraLATA Long Distance (only 1+ direct-dialed) ⁴		
(7) Regional Essentials ^{1,2}	27.00	
Residential Local Service (including Extended Calling Service) ³ Unlimited IntraLATA Long Distance (only 1+ direct-dialed) ⁴ Up to 3 Vertical Options: ⁵ Caller ID Call Waiting/Cancel Call Waiting Home Voice Mail (excludes One Point Voice Mail) ⁶		

¹ Nonrecurring charges, specified in Section A4, are not applicable when Regional Value or Regional Essentials calling services are established or discontinued.

² Regional Value or Regional Essentials are not available with any other IntraLATA long distance calling plan.

³ Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff

⁴ Only applies when presubscribed to Verizon Florida for IntraLATA Long Distance.

⁵ These vertical options are described in A13.14 of this tariff.

⁶ Home Voice Mail is a non-regulated service.

(M) Material previously on this page moved to Page 11.1.1.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.4 Custom Calling Local Area Signaling Service

a. Conditions

- (1.) Custom Calling Local Area Signaling Service is a group of Verizon calling services offered to single line residential and single line business customers subscribing to one party local exchange service.
- (2.) The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Calling Local Area Signaling Service services are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.
- (3.) Operator assisted calls are designed to override the screening list features for emergency purposes.
- (4.) Coin phones will not be enabled with Custom Calling Local Area Signaling Service services, just as they are not enabled with other Verizon calling services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.
- (5.) When a CCLASS service or package is ordered subsequent to the installation of its associated exchange line, the Network Access Change Charge shall be waived for up to sixty (60) days from the initial request for service.
- (6.) Satisfaction Guarantee

If at anytime the customer notifies Verizon Florida he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Verizon will remove the service from the customer's account.

The Satisfaction Guarantee will apply to all Verizon calling services/features listed in Section A13.14 of this Tariff.

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(M¹)

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(M) Material previously appeared on Page 11.1.

(M¹) Material moved to Page 11.2.

(N)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.4 Custom Calling Local Area Signaling Service (Continued)

b. Description

- (1.) Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

- (2.) * 69 allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

- (3.) Select Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

- (4.) Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes Verizon Florida to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

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(M)

(M) Material previously appeared on Page 11.1.1.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

~~4~~ Custom Calling Local Area Signaling Service

(M)

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(M)

A13.14 Verizon Calling Services (Continued)

(N)

.3 Rates (Continued)

~~c.~~ Bundled Local Service (Continued)

	Monthly Rate
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Caller ID	
Call Waiting/Cancel Call Waiting	
Home Voice Mail (excludes One Point Voice Mail) ⁶	

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.4 Custom Calling Local Area Signaling Service-~~(Continued)~~

a. Conditions

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(M)

b. Description

(M¹)

- (1.) ~~Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.~~
~~At the customer's request, the "per activation" feature will be blocked on all lines at no charge. (CSEC: EBBBLK)~~
- (2.) ~~* 69 allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.~~
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(M¹)

(M) Material previously appeared on Page 11.1.

(N)

(M¹) Material moved to Page 11.2.

(N)

JOHN P. BLANCHARD, PRESIDENT

TAMPA, FLORIDA

EFFECTIVE: April 9, 2002
 ISSUED: March 25, 2002

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.4 Custom Calling Local Area Signaling Service (Continued)

b. Description

(M)

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(GSEC: CTSBLK)

(T)

(M) Material previously appeared on Page 11.1.1.

(N)